



Vale View Equestrian Policies

1. All competition entries **MUST** be paid for with a credit card or cash at the time of booking. An entry will not be confirmed until payment is received in full.
2. Refunds or transfer of an entry will not be issued under any circumstances after close of entries, unless a veterinary or doctor's certificate is produced before the competition commences. If the competition is unable to go ahead, entries will be refunded or transferred to an agreed date.
3. Change of horse **OR** rider will be accepted. Change of horse **AND** rider will be deemed a new entry and the entry fee must be paid for that combination.
4. On grounds of safety if Vale View deem you unfit to ride, they reserve the right to deny you entry to any further classes that day or to carry on competing in the class or lesson you are taking part in.
5. Clients attending lessons must ensure they have read and understood the cancellation policy. Lessons must be paid in full if cancelled within 24 hours of the lesson (see notice board for full details). New clients must pay for their lesson at the time of booking.
6. Stabling will be issued on a ***first come first served basis***. We have a certain number of shavings boxes available, and a certain number of straw boxes available. Payment for stabling must be made with a credit card at the time of booking to confirm your stable. Once booked, fees are non-refundable.
7. On arrival, a £10 cash deposit per stable may be taken in the office before you are shown to your stable. This will be returned to you when your horse is loaded to leave, and the stable manager is satisfied that your stable has been mucked out sufficiently. If this is not the case, then your deposit will be retained by the venue. Arrival between 7.30am and 6pm only. Outside of these times are by special arrangement only.
8. Stabling cost £35 per night. For prestigious competitions, the cost of stabling will be dictated in the schedule.
9. Hook up is available at a cost of £20 per night (+VAT) and must be paid for at the time of booking. Please leave your registration number with the office when you book.